



Your Independent Global **SCADA** Provider



PcVue Solutions Support Services

[www.pcvuesolutions.com](http://www.pcvuesolutions.com)



We provide guidance throughout your Projects' Life Cycle

- ARC Informatique assists you all along your projects:
- ✓ Study of Specifications
  - ✓ Conception, Functional Analysis and Tests
  - ✓ Implementation Assistance
  - ✓ Factory Acceptance Test
  - ✓ Site Acceptance Test
  - ✓ Application Maintenance Support

## Our Support Service

Take advantage of our expertise for the success of your projects!

From architecture study to on-site implementation, engineers, with mastership of the entire PcVue Solutions offering, are available at all our international branches.

They will provide you the necessary skills for the success of your projects. They can intervene both in the design phase and during the implementation on site.

*In addition to training on Product, ARC Informatique, thanks to 30 years' experience in the SCADA world, offers complete support in for the realization of your projects.*

### A partnership commitment

*The implementation of a project often involves random or unplanned aspects. Because of our teams' expertise but also the proximity of our R&D department, we have all the necessary means to help you achieve your goals.*

From analysis of the specification to commissioning on-site, our engineers are at your side!

*ARC Informatique can assist you for the realization of your project for the following phases:*

- ✓ Study of specifications
  - Analyze requirements and propose adapted solutions
  - Select products from the PcVue Solutions range to meet the demand
  - Define technical solutions in line with budget constraints
- ✓ Conception, Functional analysis and Test
  - Assist during project launch meetings as a consultant
  - Develop prototypes for validation
  - Design architecture
  - Validate the implementation of your communications
  - Participate in performances tests
- ✓ Assistance in implementation
  - Set hardware configurations (I.T) for PcVue (OS Installation, Virtualization, Network)
  - Configure your architecture
  - Support your development teams at projects start-up
  - Monitor and analyze the application development as the project progress
  - Develop advanced scripts for specific treatments
  - Engage our R&D on the achievement of specific features: protocols, interfaces,...
- ✓ Support during development
  - Project optimization
  - Provide expertise and guidance
- ✓ Support on site
  - Assist project teams during on-site deployment
  - Optimization of the project and its interfaces for any functional problem or performance due to the site context
- ✓ Assistance with application maintenance
  - Provide expertise in updating your applications
  - Migrate your outdated systems on our solutions



To request a custom quote, contact us at +33 1 41 14 36 00 or via email : [arcnews@arcinfo.com](mailto:arcnews@arcinfo.com)

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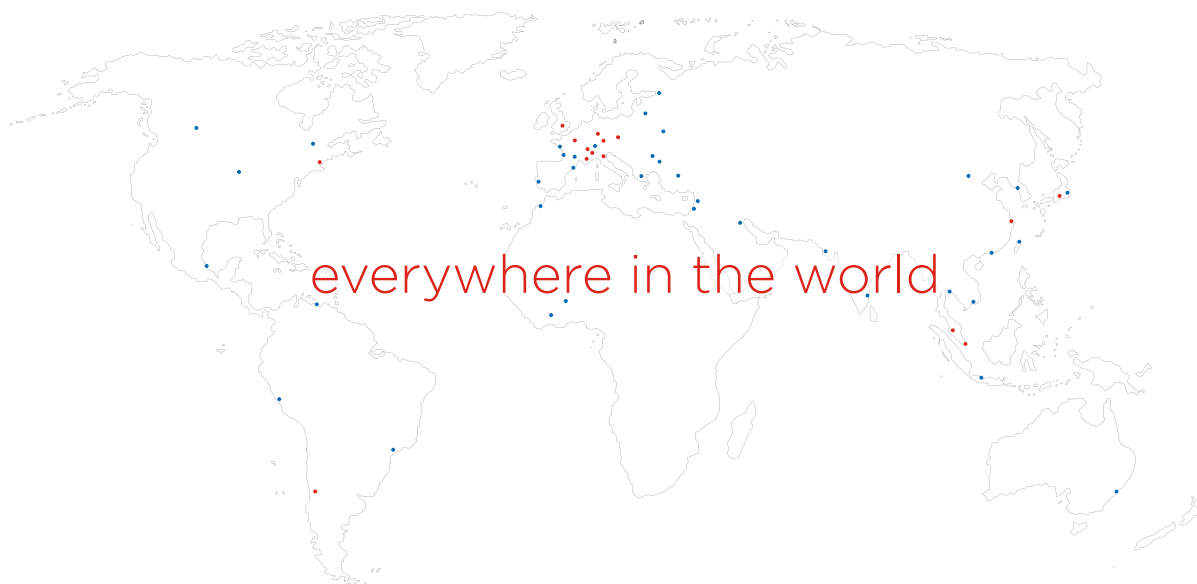


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